

Niles Warranty Information:

Skywalker will assist with Niles warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

The warranty period and terms for Niles Audio Corporation (“NILES”) varies by product categories. Please refer to your product user manual for your specific warranty information or visit:

<https://www.mridirect.com/images/Core-Brands-RMA-Form.pdf>

The Warranty is subject to the additional conditions and limitations and is void if NILES deems that the product has been used or handled other than in accordance with the instructions provided by the manufacturer, including but not limited to damage caused by accident, mishandling, improper installation, abuse, negligence, or normal wear and tear, or any defect caused by repair to the product by anyone other than NILES or an authorized NILES dealer.

Please check owner’s manual for specific product warranty.

Contact Information

Core Brands LLC
1800 South McDowell Blvd
Petaluma, CA 94954

Support Phone Number: 800.472.5555 press 1 for Tech Support then option 3
Email: techsupport@nilesaudio.com

Process for obtaining RMA

Go to: <https://www.mridirect.com/images/Core-Brands-RMA-Form.pdf> and file out the RMA Request Form.